## Water Customer Registration Town of Falkville Water Department

| Date:                   |                      |                                    |
|-------------------------|----------------------|------------------------------------|
| Name:                   |                      | Telephone:                         |
| Physical Address:       |                      | _City/State:                       |
| REQUIRED:               |                      |                                    |
| Mailing Address:        |                      | City/State:                        |
| Employer:               |                      | Telephone:                         |
| Driver's License#:      |                      | _Had service with us before? YesNo |
| Social Security Number: |                      |                                    |
|                         |                      | _Employer:                         |
|                         |                      | _Telephone:                        |
| Own:Rent:               | IF RENTING, A RENTAL | VERIFICATION IS REQUIRED           |
| С                       | ustomers Signature   |                                    |

## Town of Falkville Application of Water Service and Conditions of Water User's Agreement

| I,                        | , hereby make application to the Town of Falkville, Alabama, for |
|---------------------------|--|
| water services located at | and agree to abide by the following conditions                   |
| of service                |  |

- 1. The Town shall install a complete water supply, storage and distribution system approved by the State of Alabama Department of Public Health and shall install a service connection with a meter box, meter and cut-off valve for each individual service. Said meter box shall be installed by the Town within three (3) feet of water user's property line upon the roadway right-of-way. The Town shall have exclusive right to use the water meter and cut-off valve.
- 2. The water user shall install and maintain a service line connecting to the meter box and terminating at this residence or other point of use and any other equipment necessary to render his existing plumbing workable when connected to the public supply, at his own expense.
- 3. The user shall pay a minimum bill regardless, even if the minimum quota has not been used. A NON-REFUNDABLE SERVICE CHARGE OF \$90.00 for residential account, \$150.00 for business/industrial accounts, and \$25.00 for rental unit owner accounts will be required at the time of application for service and the charges begin from that date. There will be NO PRORATING at any time.
- 4. The user shall pay for water at such rate, time and place as shall be determined by the Town, while providing the Town with an accurate and current address, and is therefore responsible for payment of all water charges.
- 5. The failure to pay by a water user duly imposed shall result in the automatic imposition of the following:
  - A. Non-Payment, after the 10<sup>th</sup> of each month, will be subject to a penalty of 10% of account and will be added automatically.
  - B. If payment is not received in the office by 4:30 p.m. on the 20<sup>th</sup> day of the month in which it is due a \$50.00 service fee will be assessed, and the account will be placed for closing and disconnection of service(s) as provided in section (C) below.
  - C. Any delinquent account which has not been paid in full, including the \$50.00 service assessed pursuant to section (B) above, by 4:30 p.m. on the 2<sup>nd</sup> day of the next following month shall be closed and the service(s) associated with each such account shall be disconnected.
- 6. To close the account, customer is required to fill out a closing form with a forwarding address, for where the last bill will be mailed.

The Town reserves the right to amend the rules set forth above from time to time, and the water user agrees to abide by such changes.

NEW SERVICE REQUIRES 24 HOUR NOTIFICATION WITH EXCEPTION OF WEEKENDS. LEASE AGREEMENT OR RENTAL VERIFICATION IS REQUIRED... PICTURE I.D. IS REQUIRED...

## SERVICE CHARGE IS NON-REFUNDABLE

| In witness whereof, we have read and<br>Utilities Service Rules and Regulatio |             | nd received a cop | oy of the Falkville |
|---|-------------|-------------------|---------------------|
| •   |             |                   |                     |
| Water User Signature  | By: Town of | Falkville         |                     |